

GENERAL CONDITIONS OF CONTRACT AND USE FOR AZPIKOETEA COTTAGE

IDENTIFICATION OF THE HOLDER

- Cristina Torres Alduncin, hereinafter Azpikoetxea Cottage
- C.I.F. 15984009K.
- Address: C / Santa Cruz 9
- Inscribed in the Register of Cottages with the number ucr00807
- Phone: 607 524 980
- Email: info@casaruraletxarri.com

Azpikoetxea is a unique and charming farmhouse built in 1700, located halfway between Pamplona and San Sebastian. Our house is rented in its entirety and can accommodate 10-12 people in its 300 square meters, spread out over 5 double rooms, all with a full ensuite bathroom, one accessible to disabled persons, a kitchen and a living room with a fireplace, plus a terrace and garden with tables and a barbecue.

LENGTH OF STAY

In low season, the minimum stay is two days, and in high season, one week.

ARRIVAL

We do not have an arrival or departure schedule; however, when there is another group that will occupy the cottage, you will have to leave the lodging before 12:00. We are very flexible and try to adapt to your needs to the extent that our occupant schedule allows.

RESERVATIONS AND PAYMENT METHOD

Reservations can be made via internet, by telephone, or by mail. The reservation will be deemed completed when confirmed in writing by email. To reserve, you must make a minimum deposit of 30%. The rest will be charged at key delivery.

CANCELLATIONS

Our cancellation policy is as follows: if you cancel the reservation up to 30 days before arrival, we will refund 100% of the deposit. If you cancel between 30 and 15 days before arrival, we will refund 50% of the deposit, and if you cancel less than 15 days in advance, we cannot refund any portion of the deposit.

WHAT YOU WILL FIND IN AZPIKOETXEA?

A 4-star cottage.

Accessible housing. We have a room with an accessible bathroom on the ground floor and common areas without architectural barriers.

We are dog friendly, and you can bring your pet along to enjoy the house as any other. Just let us know when making the reservation.

Wifi internet access in all rooms.

A cosy house in the environment of an undiscovered paradise.

SERVICES AND CONDITIONS

The house comes clean, with bed and bath linens and kitchenware. You will have cleaning products at your disposal and firewood included in the price. We expect you to treat the furnishings with care and attention. Moreover, the house is not equipped to host parties with loud music, such as bachelor parties, that may disturb other villagers; therefore, they are totally prohibited. Smoke inside the house is not allowed either.

Azpikoetxea will not be liable for any direct or indirect damage that occurs during your stay in the house, including personal injury or damage caused by fire, theft or criminal behaviour, nor will it be responsible for any problems related to energy, water, internet or TV outages.

As far as we are able to, we will try to make your stay perfect, and we are at your disposal to inform you of the activities and resources offered by the area and its surroundings. We await your arrival, and we would love to know your opinion, once you have enjoyed your stay.

CUSTOMER OBLIGATIONS AND LIABILITY

Pay the price of the contracted services; filing a complaint or claim does not exempt you from this obligation.

- During check-in, we must verify the identity of all people staying in the house by identity card or passport.
- The person responsible for the reservation must sign a waiver upon arrival that includes the dates, price and conditions of your reservation. This person will be responsible for the house and its furnishings during the stay.
- The client must abide by these rules. If any of the above rules are not respected, the property reserves the right to expel the guests and their companions in the house, with the customer losing the right to any compensation.
- The presence of an adult (over 18 years) is required throughout the reservation.
- Follow the rules specific to the Azpikoetxea house, which are considered part of the General Conditions.
- Observe hygiene rules, proper etiquette, and good manners towards other customers, staff, facilities and furniture in the house.
- Whoever damages the building, property or furnishings will answer to the law as stated in current legislation. Theft and intentional damage will be reported immediately. At the time of arrival, a credit card number will be asked on which a maximum of 300€ may be charged in order to compensate for any damage

COMPLAINT FORMS

Azpikoetxea Cottage has complaint forms available to customers. In accordance with current legislation, filing claims can only be made after payment for the services.

JURISDICTION AND APPLICABLE LAW

The contracting parties expressly and voluntarily submit to the jurisdiction and courts of Etxarri Larraun for resolving disputes arising from the interpretation and application of this contract.

PRIVACY POLICY AND DATA PROTECTION.

Azpikoetxea Cottage complies with the Data Protection Act and its development regulations. You can exercise your rights by sending written notification along with a copy of your ID card to the person responsible at the address indicated in this document's heading.

By completing the reservation form, each holder authorizes Azpikoetxea Cottage to use and process the supplied personal data in order to proceed with the requested reservation, accounting, tax and administrative management, maintaining relationships and offering other products or services by any means, including electronic.

CONTRACT TO PROVIDE RENTAL COTTAGE SERVICES

AZPIKOETXEA COTTAGE

Cristina Torres Alduncin I5984009K

C/ Santa Cruz 9, 31878 Etxarri Larraun (Navarra)

ZIP CODE TOWN PROVINCE

CLIENT: First Name(s)

Last Name(s)

CIF/NIF:

ADDRESS: Street

city

province

zip code

GUEST. First Name(s)

Last Name(s)

NIF:

ADDRESS: Street

city

province

zip code

Arrival date day month year

Customer Agreement

Departure date day month year

Customer agreement.

PRICE

PAYMENT METHOD:

On the back of this document is a general conditions summary. There is a copy of the general conditions for public view at www.casaruraletxarri.com

In application of the Law on Protection of Personal Data, we inform you that the data provided are included in a file managed by Cristina Torres Alduncin and that it aims to provide housing services, accounting, tax and administrative management, maintaining relationships and offering other products or services by any means, including electronic. The signing of this authorization is required to provide the requested service. You can exercise your rights of access and rectification by sending a letter with a copy of your ID to the address above.